



GOVERNMENT OF INDIA
DEPARTMENT OF TELECOMMUNICATIONS

Office of Controller of Communication Accounts, 7th Floor, P & T Administration Bldg.
Gujarat Telecom Region, Khanpur, Ahmedabad-380001

To
Shri V.Ramesh
Chief General Manager
BSNL, Gujarat Circle
Ahmedabad

No:-GJT/CCA/SER.VERF./CLMC

Dated:-16.12.2019

Sub:-Discrepancies observed in large number of Service Books (SB).

1. Kindly refer to letter of even No dated 26.11.2019, Minutes of meeting held on 11.12.2019 and telephonic conversations with the undersigned on the above subject matter.
2. It is a matter of grave concern that despite numerous communications by this office no tangible change has been observed in the status of SB verification by BSNL Gujarat Circle. Issues have been found in as many as 1468 out of 2279 SBs checked by this office. This is approximately 65% of the SBs checked so far. Most of these SBs have issues like non-regularization of strike period, non-updation of entries, difference in name, unavailability of photograph and pay fixation errors. It is worthwhile to note that a check list of all such issues was sent to BSNL on 07.11.2019, when the work of verification was initiated.
3. It is once again requested that the SSAs may be instructed to remove such deficiencies before the CCA team checks the SBs. Further, SSAs may be instructed to rectify the problems in 1468 SBs immediately. It is feared that if deficiencies are not removed now then the task will become all the more difficult due to huge reduction in BSNL staff after 31.01.2020. This would delay the finalization of pension cases and put optees to great inconvenience.

Dr Kamal Kapoor
CCA
Ahmedabad

Copy for information to:

- 1) Jt CGCA (IA), O/o Controller General of Communication Accounts, NICF Campus Ghitorni, New Delhi.
- 2) DDG (Accounts), Department of Telecommunications, Sanchar Bhawan, 20, Ashoka Road, New Delhi
- 3) Shri Saurabh Tyagi, Sr GM (Estt), BSNL Corporate Office, Janpath, New Delhi